

## Terms and conditions

- The ZUJI "Spring in the City" Promotion (the "Promotion") starts from 21 March 2016 midnight (00:00 hours) to 3 April 2016 (23:59 hours) ("Promotion Period") in accordance with the following terms and conditions. Timings are based on Singapore Local Time.

### A. 12% Hotel Coupon Code for Maybank Cardmembers

1. To qualify, a hotel booking must be booked on [www.zuji.com.sg](http://www.zuji.com.sg) during the Promotion Period and payment must be made with a Maybank credit or debit card ("Cards").
2. The hotel code is only applicable for selected hotels for hotel stays completed by 30 September 2016.
3. A valid Maybank Card must be used to complete and pay for the hotel booking.
4. Utilization of the hotel code with non-qualified cards for payment will result in the booking being charged the full price amount.
5. The hotel code must be entered and applied at the payment page in order to enjoy the 12% discount.
6. **The hotel savings is not eligible for hotel reservations at properties belonging to the following chains: (a) Accor Hotels (Accor Hotels, Pullman Hotels and Resorts, Sofitel, Ibis, Mercure, Grand Mercure, All Seasons, Novotel, Mgallery, hotelF1, Formule, Sea Temple, Quay West, The Sebel and Citigate), (b) Hilton Hotels Corporation (Conrad Hotels and Resorts, Hampton Inn, Hilton Garden Inn, Hilton International, Double Tree by Hilton, Embassy Suites, Homewood Suites by Hilton and Waldorf Astoria Hotels and Resorts), (c) Intercontinental (ANA Hotels, Crowne Plaza Hotels, Holiday Inn, Hotel Indigo, Intercontinental Hotels, Special Properties, Staybridge Suites and Candlewood Suites), (d) Marriott International (Bulgari Hotels & Resorts, Courtyard by Marriott, Marriott Hotels, JW Marriott, EDITION, Marriott Vacation Club, Renaissance Hotels, The Ritz-Carlton, Fairfield Inn & Suites by Marriott, SpringHill Suites by Marriott, Residence Inn by Marriott and TownePlace Suites by Marriott), (e) Starwood Hotels & Resorts Worldwide (aloft Hotels, Le Meridien, Luxury Collection, Sheraton Hotels, The St. Regis, W Hotels, Westin Hotels and Resorts and Element Hotels), (f) Shangri-La Hotels and Resorts (Shangri-La Hotels, Shangri-La Resorts, Traders Hotels and Kerry Hotels), (g) Chatrium Hotel & Residence, (h) Hansar Group, (i) Marina Bay Sands, (j) Venetian Macau Resort (k) Sands Macao Hotel, (l) Banyan Tree Macau, (m) MGM Macau, (n) Carlson Hotels (Country Inn & Suites, Park Inn, Park Plaza, Radisson), (o) Fairmont Hotels (Fairmont Hotels, Raffles, Swissotel), (p) Hyatt Hotels (Andaz, Grand Hyatt, Hyatt, Hyatt House, Hyatt Place, Hyatt Regency, Park Hyatt), (q) Langham Hospitality (Eaton Hotel, Langham Hotels & Resorts, Langham Place), (r) Melia Hotels International (Gran Melia, Ininside, Me by Melia, Melia Hotels & Resorts, Paradisus Resorts, Sol Hotels).**
7. This hotel code promotion is not valid for payments/booking transactions made with any vouchers/eVouchers, i.e. ZUJI eVouchers, ZUJI travel vouchers, etc.
8. This hotel code cannot be used with another coupon code.
9. This promotion does not apply to phone bookings, or any bookings made on other channels, aside from [www.zuji.com.sg](http://www.zuji.com.sg).
10. In the event that another promotion on [zuji.com.sg](http://zuji.com.sg) offers a higher saving within the same period, for the same product, with the same promotion criteria, the higher saving will be applied to the booking.

11. In the event of any cancellation and/or amendment,
  - i. Cardmembers will be charged the relevant fee(s) as indicated in the booking terms and conditions;
  - ii. The saving value will not be refunded.
12. By completing/confirming a purchase/booking, Cardmembers acknowledge the acceptance of all related terms and conditions governing the promotion and hotel bookings.
13. ZUJI will not entertain any claims or adjustments via other savings promotions offered by ZUJI or its partners prior to, or after the launch of this hotel code promotion.
14. ZUJI is not responsible for booking requests received after the Promotion Period as a consequence of telephone or Internet service delays, interruptions, failures or overloads.
15. ZUJI at its sole discretion reserves the right to modify the terms and conditions from time to time and/or cancel this hotel code promotion without prior notice.
16. The decision of ZUJI on all matters, queries or disputes, concerning the hotel code promotion shall be final.

#### **B. Up to 6% Rebate On Flight or Package Bookings for Maybank Cardmembers**

1. To qualify, a flight or package booking must be booked on [www.zuji.com.sg](http://www.zuji.com.sg) during the Promotion Period using a Maybank Card.
2. The flight booking must meet the following criteria:
  - i. Return booking that departs from Singapore and returns to Singapore;
  - ii. Travel to be completed by 30 September 2016; and
  - iii. Payment to be completed by a valid Maybank Card.
3. Booking fees and insurance are not eligible for the rebate.
4. Each qualified booking is eligible for a one-time rebate.
5. Rebate will be calculated based on the airfares, taxes, surcharges and packages. Booking fees and insurance will not be entitled to the rebate.
6. Cardmembers must complete and submit the online [rebate claim form](#) in order for their rebates to be processed.
7. Upon validation, successful claims for this rebate promotion shall have the rebates credited accordingly to the Cardmember's Card account within 30 days from the date of submission of the rebate claim form.
8. Unsuccessful claims shall not receive any notification from ZUJI. Kindly email [ZUJIPromotions@zuji.com](mailto:ZUJIPromotions@zuji.com) to enquire on the status of any rebate claim.
9. This promotion is not valid for payments/booking transactions made with any vouchers/eVouchers, i.e. ZUJI eVouchers, ZUJI travel vouchers, etc.
10. In the event of any cancellation and/or amendment,
  - i. Cardmembers will be charged the relevant fee(s) as indicated in the booking terms and conditions;
  - ii. Any discount value will not be refunded.
11. By completing/confirming a purchase/booking, Cardmembers acknowledge the acceptance of all related terms and conditions governing this promotion and holiday bookings.
12. ZUJI will not entertain any claims or adjustments via other discounts or savings promotions offered by ZUJI or its partners prior to, or after the launch of this promotion.

13. ZUJI is not responsible for booking requests received after the Promotion Period as a consequence of telephone or Internet service delays, interruptions, failures or overloads.
14. ZUJI at its sole discretion reserves the right to modify the terms and conditions from time to time and/or cancel this promotion without prior notice.
15. The decision of ZUJI on all matters, queries or disputes, concerning this promotion shall be final.

**C. Complimentary 2 pairs of S.E.A. Aquarium Tickets and Imagine | Native tickets with minimum spend of S\$1000 in a single booking**

1. To qualify, a flight, hotel or package booking must be booked on [www.zuji.com.sg](http://www.zuji.com.sg) during the Promotion Period using a Maybank Card.
2. A minimum spend of S\$1000 in a single booking in order is required to redeem the two (2) pairs of S.E.A. Aquarium tickets and Imagine | Native tickets (“Tickets”). Combination of bookings is not allowed.
3. Limited to the first 75 qualified redemptions only.
4. Booking fees and insurance will not be considered in the calculation of the minimum spend amount.
5. Qualified redemptions is entitled to a one-time redemption.
6. Cardmembers must complete and submit the online [claim form](#) in order for their redemption requests to be processed.
7. Upon validation, successful requests will receive the redemption details from ZUJI within 10 working days from the date of submission.
8. Unsuccessful redemptions will not receive any notification from ZUJI. Kindly email [ZUJIPromotions@zuji.com](mailto:ZUJIPromotions@zuji.com) to enquire on the status of any redemption request.
9. This promotion is not valid for payments/booking transactions made with any vouchers/eVouchers, i.e. ZUJI eVouchers, ZUJI travel vouchers, etc.
10. In the event of any cancellation and/or amendment,
  - i. Cardmembers will be charged the relevant fee(s) as indicated in the booking terms and conditions;
  - ii. Any discount value will not be refunded.
11. By completing/confirming a purchase/booking, Cardmembers acknowledge the acceptance of all related terms and conditions governing this promotion and holiday bookings.
12. ZUJI will not entertain any claims or adjustments via other discounts or savings promotions offered by ZUJI or its partners prior to, or after the launch of this promotion.
13. ZUJI is not responsible for booking requests received after the Promotion Period as a consequence of telephone or Internet service delays, interruptions, failures or overloads.
14. ZUJI at its sole discretion reserves the right to modify the terms and conditions from time to time and/or cancel this promotion without prior notice.
15. The decision of ZUJI on all matters, queries or disputes, concerning this promotion shall be final.

#### **D. Additional S\$50 rebate with minimum S\$500 spend with VISA Checkout**

1. To qualify, a flight, hotel or package booking must be booked on [www.zuji.com.sg](http://www.zuji.com.sg) during the Promotion Period using Visa Checkout.
2. The flight booking must meet the following criteria:
  - i. Return booking that departs from Singapore and returns to Singapore;
  - ii. Minimum spend of S\$500;
  - iii. Payment to be completed with Visa Checkout;
  - iv. Payment to be charged to a valid Maybank Card.
3. The minimum qualifying spend of S\$500 in a single booking is required. Combination of bookings is not allowed.
4. Booking fees and insurance will not be considered in the calculation of the minimum spend amount.
5. Each qualified redemption is entitled to a one-time S\$50 rebate.
6. Limited to the first 600 qualified redemptions only.
7. The minimum spend amount will be calculated based on the airfares, taxes and surcharges. Booking fees and insurance will not be considered for the minimum spend amount for the rebate.
8. Cardmembers must complete and submit the online [rebate claim form](#) in order for their rebates to be processed.
9. Upon validation, successful claims for this rebate promotion shall have the rebate credited accordingly to the Cardmember's Card account within 30 days from the date of submission of the rebate claim form.
10. Unsuccessful claims shall not receive any notification from ZUJI. Kindly email [ZUJIPromotions@zuji.com](mailto:ZUJIPromotions@zuji.com) to enquire on the status of any rebate claim.
11. This promotion is not valid for payments/booking transactions made with any vouchers/eVouchers, i.e. ZUJI eVouchers, ZUJI travel vouchers, etc.
12. In the event of any cancellation and/or amendment,
  - i. Cardmembers will be charged the relevant fee(s) as indicated in the booking terms and conditions;
  - ii. Any discount value will not be refunded.
13. By completing/confirming a purchase/booking, Cardmembers acknowledge the acceptance of all related terms and conditions governing this promotion and holiday bookings.
14. ZUJI will not entertain any claims or adjustments via other discounts or savings promotions offered by ZUJI or its partners prior to, or after the launch of this promotion.
15. ZUJI is not responsible for booking requests received after the Promotion Period as a consequence of telephone or Internet service delays, interruptions, failures or overloads.
16. ZUJI at its sole discretion reserves the right to modify the terms and conditions from time to time and/or cancel this promotion without prior notice.
17. The decision of ZUJI on all matters, queries or disputes, concerning this promotion shall be final.

## General Terms

1. The Promotions are available to both Principal and Supplementary Maybank Credit and Debit Cardmembers ("Cardmembers") holding Singapore issued Cards only.
2. Maybank shall have the sole and absolute discretion to exclude any person from the Promotions without any obligation to furnish any notice and/or reason.
3. Maybank's decision on all matters relating to the Promotions shall be final, conclusive and binding on all participating Cardmembers.
4. The Promotions are not valid in conjunction with other Maybank offers, promotions, in-house offers, discount cards, loyalty programmes and vouchers, unless otherwise stated.
5. Cardmembers shall accept the Ticket(s) and/or any other redemption item(s) "as is", as the case may be. Maybank is not the supplier of the Ticket(s) and any related services and makes no representation or warranty whatsoever as to the quality, merchantability and/or fitness for purpose of the Ticket(s), any other redemption item(s) and/or any related services and assumes no liability or responsibility for the acts or defaults of the merchant or for any non-delivery, non-performance or defects in the Ticket(s), any other redemption item(s) and/or any related services. Maybank is not an agent of any merchant. Any dispute over the Ticket(s), any redemption item(s) and/or related services shall be resolved directly with the merchant.
6. The use of the Ticket(s), any redemption item(s) and/or any related service is also subject to such other terms and conditions as may be imposed by the merchant supplying the items or services.
7. In the event that either a redemption letter or the Tickets are lost, misplaced, damaged or stolen, the successful Cardmember's entitlement to a replacement redemption letter or Tickets is subject to the sole discretion and final determination of Maybank. Where a replacement redemption letter or Tickets are issued, Maybank reserves the right to deduct the value of the Tickets from any Maybank account held by the Cardmember in the event the original redemption letter and/or Tickets have been utilised.
8. In the event where (i) an eligible Card transaction is cancelled or reversed by any party for any reason and at any time, (ii) the same eligible Card transaction(s) have been used for another Maybank promotion, (iii) any rebate awarded to a Cardmember under the Promotions exceeds the specified cap; or (iv) it is determined by Maybank that a Cardmember has breached one of the terms stated herein, and the Cardmember has already been issued the Tickets and/or awarded the rebate(s), Maybank has the right to charge the full value of the Tickets or to reverse and/or restructure the rebates awarded to a Cardmember (as the case may be) by debiting the Cardmember's Card account.

9. Maybank, its related corporations, employees and/or independent contractors shall not be liable to any person for any loss, injury, liability, expense or damage whatsoever or howsoever incurred or sustained by the Cardmember and/or any other person by reason of, arising from or in connection with the Promotions and/or the use of the Ticket(s) or any redemption item(s) and/or transactions that are processed late, incorrectly or lost due to computer or other electronic breakdown or malfunction or any other reason.
10. Maybank reserves the right in its sole and absolute discretion to vary, delete or add to any of these terms and conditions from time to time or to suspend or terminate the Promotions at any time without notice or liability to any person.
11. In the event of any inconsistency between these terms and conditions and any brochure, marketing or promotional material relating to the Promotions, these terms and conditions shall prevail.
12. Maybank Credit Card and Debit Card Agreement shall apply. For full details, please visit [www.maybank2u.com.sg](http://www.maybank2u.com.sg)