



Maybank

Please forward the completed form to:
Maybank, CAPS - MT
2 Battery Road, Maybank Tower #14-01, Singapore 049907
Or any of our 22 Branches

E-CHANNELS SERVICES FORM (For Individuals Only)

Please allow 5 business days from the date we receive the form, for your request to be processed. Should you have any enquiry, please contact our Customer Relationship Executives on **1800-MAYBANK**(1800-6292265) or **(65) 6533 5229** (Overseas).

PERSONAL PARTICULARS [Note: Please use the "Update of Customer Contact Details" form for updating your personal particulars with the Bank]	
Full Name as in NRIC/Passport: (Mr/Ms/Mdm/Mrs/Dr) _____	
NRIC/ Passport Number : _____	
Contact Number : _____ (H) _____ (O) _____ (Mobile Phone Number)	
Email : _____	
APPLICATION FOR E-CHANNELS SERVICES	
I wish to apply for :	
<input type="checkbox"/> Maybank2u.com.sg (Online Banking)	<input type="checkbox"/> Dial-Link (PhoneBanking)
Mode of 2-Factor Authentication (2FA) (Select one only):	
<input type="checkbox"/> SMS, Mobile Phone Number +65 - _____ (applicable to local number only)	
<input type="checkbox"/> Security Token	
I understand that the application for Maybank2u.com.sg (Online Banking) and Dial-Link (Phone Banking) is applicable to all accounts with "Single" or "Joint" (any one to sign) mandate, now or hereafter maintained by me.	
PIN REPLACEMENT SERVICE (S) CANCELLATION – FOR EXISTING USERS	
I wish to apply PIN Replacement for :	
<input type="checkbox"/> OR	<input type="checkbox"/> Maybank2u.com.sg (Online Banking) and/or <input type="checkbox"/> Dial-Link (Phone Banking)
I wish to cancel the following service (s) :	
<input type="checkbox"/>	<input type="checkbox"/> Maybank2u.com.sg (Online Banking) and/or <input type="checkbox"/> Dial-Link (Phone Banking)
MAYBNK2U.COM.SG (ONLINE BANKING) SERVICES- FOR EXISTING USERS	
<input type="checkbox"/> Please suspend my access to Maybank2u.com.sg	<input type="checkbox"/> Please re-activate my access to Maybank2u.com.sg
2-FACTOR AUTHENTICATION (2FA) MAINTENANCE – FOR EXISTING USERS	
SMS	
<input type="checkbox"/> I wish to update my Mobile Phone Number as +65 - _____ for this service (applicable to local number only).	
<input type="checkbox"/> Please re-activate my 2FA SMS (Disabled due to multiple invalid entries of One-Time Password)	
Note: To update your new Mobile Phone Number for your contact details with the Bank, please complete the "Update of Customer Contacts Details " form.	
Security Token	
<input type="checkbox"/> I wish to replace my Security Token for the following reason:	
<input type="checkbox"/> Lost*	<input type="checkbox"/> Damaged <input type="checkbox"/> Battery wear-out* <input type="checkbox"/> Did not receive <input type="checkbox"/> Faulty **
<input type="checkbox"/> Please re-activate my Security Token (Disabled due to multiple invalid entries of One-Time Password) Token Serial Number:	
Payment	
<input type="checkbox"/> Debit A/C Number _____	<input type="checkbox"/> Cheque Number _____ [Payable to "Maybank (Security Token)"]
* A replacement fee of S\$30 is applicable. ** Please approach our Branches for replacement of faulty tokens.	
Switching the Mode of 2FA to:	
<input type="checkbox"/> Security Token	<input type="checkbox"/> SMS, Mobile Phone Number is +65 - _____ (applicable to local number only)
AGREEMENT	
I hereby declare that the above information provided by me is correct. I agree to abide by the prevailing Terms and Conditions governing Maybank Internet Banking, Dial-Link (PhoneBanking), Electronic Services and the applicable accounts and services linked thereto. Copies of the applicable Terms and Conditions are available at all Maybank Branches. I hereby authorise Maybank to release and disclose the above information and information relating to my account(s) and facilities with Maybank, to such person(s) as Maybank in its discretion deems necessary for the purpose of these Services.	
_____ Signature of Applicant / Date	
FOR BANK'S USE ONLY	
CIF Number: _____	Approval by: _____
Activation by: _____	Remarks: _____ Token S/N : _____