

E-CHANNELS SERVICES FORM (For Individuals Only)

PERSONAL PARTICULARS
Full Name as in NRIC/Passport: (Mr/Ms/Mdm/Mrs/Dr) _____ NRIC/ Passport Number : _____ Contact Number : _____ (H) _____ (O) _____ (Mobile Phone Number) Email : _____
YOUR MAILING ADDRESS
Block/House Number : _____ Street : _____ Unit Number : _____ City/State : _____ Country : _____ Postal Code : _____ (i) Is this mailing address reflected in your NRIC? <input type="checkbox"/> Yes <input type="checkbox"/> No I wish to apply this mailing address to : <input type="checkbox"/> All my accounts <input type="checkbox"/> Only the following account(s) : Account Number : _____
APPLICATION FOR E-CHANNELS SERVICES
I wish to apply for : <input type="checkbox"/> Maybank2u.com.sg (Online Banking) <input type="checkbox"/> Dial-Link (PhoneBanking) Mode of 2-Factor Authentication (2FA) (Select one only): <input type="checkbox"/> SMS, Mobile Phone Number +65 - _____ (applicable to local number only) <input type="checkbox"/> Security Token I understand that the application for Maybank2u.com.sg (Online Banking) and Dial-Link (PhoneBanking) is applicable to all accounts with "Single" or "Joint" (any one to sign) mandate, now or hereafter maintained by me.
PIN REPLACEMENT/ SERVICE(S) CANCELLATION – FOR EXISTING USERS
<input type="checkbox"/> I wish to apply for <input type="checkbox"/> I wish to cancel the following service(s) : <input type="checkbox"/> Maybank2u.com.sg (Online Banking) <input type="checkbox"/> Dial-Link (PhoneBanking)
MAYBANK2U.COM.SG (ONLINE BANKING) SERVICES – FOR EXISTING USERS
<input type="checkbox"/> Please suspend my access to Maybank2u.com.sg <input type="checkbox"/> Please re-activate my access to Maybank2u.com.sg
2-FACTOR AUTHENTICATION (2FA) MAINTENANCE – FOR EXISTING USERS
SMS <input type="checkbox"/> I wish to register my new Mobile Phone Number +65 - _____ for this service (applicable to local number only). <input type="checkbox"/> Please re-activate my 2FA SMS (Disabled due to multiple invalid entries of One-Time Password) Note: To update your new Mobile Phone Number for your contact details with the Bank, please complete the "Update of Particulars" form.
Security Token <input type="checkbox"/> I wish to replace my Security Token for the following reason : <input type="checkbox"/> Lost* <input type="checkbox"/> Damaged* <input type="checkbox"/> Battery wear-out* <input type="checkbox"/> Lost-in-Transit <input type="checkbox"/> Faulty** <input type="checkbox"/> Please re-activate my Security Token (Disabled due to multiple invalid entries of One-Time Password). Token Serial Number : _____
Payment <input type="checkbox"/> Debit A/C Number <input type="checkbox"/> Cheque Number _____ [Payable to "Maybank (Security Token)"] * A replacement fee of S\$30 (excluding GST) is applicable. ** Please approach our Branches for replacement of faulty tokens.
Switching the Mode of 2FA to : <input type="checkbox"/> Security Token <input type="checkbox"/> SMS, Mobile Phone Number is +65 - _____ (applicable to local number only)
AGREEMENT
I hereby declare that the above information provided by me is correct. I agree to abide by the prevailing Terms and Conditions governing Maybank Internet Banking, Dial-Link (PhoneBanking), Electronic Services and the applicable accounts and services linked thereto. Copies of the applicable Terms and Conditions are available at all Maybank Branches. I hereby authorise Maybank to release and disclose the above information and information relating to my account(s) and facilities with Maybank, to such person(s) as Maybank in its discretion deems necessary for the purpose of these Services. _____ Signature of Applicant / Date
FOR BANK'S USE ONLY
CIF Number _____ Approval by _____ Activation By _____ Remarks _____ Token S/N : _____