

Internet Banking Service Application Form (For Individuals)

Please allow 5 business days from the date we receive this form for your application to be processed. If you have any queries regarding your application, please contact your Relationship Manager or email us at pweservice@maybank.com.sg.

Maybank Private's Internet Banking Service is provided on the Maybank Online Banking platform at maybank2u.com.sg.

PART 1: PARTICULARS OF APPLICANT (Please complete all fields. Incomplete forms will not be processed.)

Personal Particulars (mandatory)

Full Name as in NRIC/Passport: _____ _____	NRIC: _____
Email Address (For e-Statement Notification) ¹ : _____	Passport Number: _____

Please tick the applicable service(s) that you are applying for:

(A) **New Application for Maybank Private's Internet Banking Service to Access e-Statements** (For customers who have not applied for Maybank Private's Internet Banking Service or Maybank Online Banking)

I wish to apply for online access to e-Statements via Maybank Private's Internet Banking Service. My choice of mode of 2-Factor Authentication (2FA) is:

<input type="checkbox"/> Security token only	_____
<input type="checkbox"/> SMS (mobile number ²): + _____ and security token ³	_____

(B) **Application for e-Statements** (For customers who have already applied for Maybank Online Banking)

I wish to apply for online access to e-Statements via Maybank Private's Internet Banking Service.

(C) **Other Requests**

<input type="checkbox"/> I am locked out from online access to e-Statements. I wish to request for the following:	<input type="checkbox"/> Issue a new PIN <input type="checkbox"/> Enable my security token <input type="checkbox"/> Enable my mobile number to receive SMS 2FA
<input type="checkbox"/> I wish to request for a new security token for the following reason: (please tick one only)	<input type="checkbox"/> Damaged <input type="checkbox"/> Did not receive <input type="checkbox"/> Battery has expired <input type="checkbox"/> Faulty
<input type="checkbox"/> I wish to use the following mode of 2-Factor Authentication (2FA) for online access to e-Statements via Maybank Private's Internet Banking Service:	<input type="checkbox"/> Security token only <input type="checkbox"/> SMS (mobile number ²): + _____ and security token ³
<input type="checkbox"/> I wish to update my mobile number to the following:	_____ + _____
<input type="checkbox"/> I wish to cancel online access to e-Statements via Maybank Private's Internet Banking Service.	

¹ The email address given here will be used solely to notify you when an e-Statement is available for viewing. It will not replace your existing records with Maybank.
² The mobile number given here will be used for all your banking services and the updating of all your existing records with Maybank. Only Singapore-registered mobile numbers will receive SMS messages, alerts and notifications on all banking services.
³ For transactions that require transaction-signing, you will need to use the security token.

Part 2: AGREEMENT BY APPLICANT

I hereby declare that the information provided by me in this form is correct. I confirm that I am making the above application(s) and giving the above instructions to Malayan Banking Berhad ("Maybank"). I agree to abide by Maybank's prevailing terms and conditions governing the service(s) applied for herein. The applicable terms and conditions are available online at maybank.sg/pwtnc and upon request. I understand that the application(s) herein is/are subject to Maybank's approval. I hereby authorise Maybank to release and disclose the information set out above and information relating to my account(s) and facilities with Maybank to such person(s) as may be necessary for the purpose of processing the application(s) herein.

Signature of Applicant / Date

PART 3: FOR BANK'S USE

Approved by: _____	Activated By: _____	PSC Kovan Notification: Yes / No
Front Office Initial: Voice Log details	Middle Office Initial: Signature / Mandate Verified:	Data management Initial: System update