



Business Internet Banking (BIB) User Access Administration Form

User Access Administration

Please mail the completed form to **MAYBANK, PSC-Kovan 996B Upper Serangoon Road S534736**, or drop it off at any of our Branches. Please allow **5 business days** from the day we receive this form for your records to be updated.

For enquiry, please call our **Business Banking hotline** at **1800 777 0022** or **6777 0022** (Calling from Overseas), between 9am and 6pm, Mondays to Fridays (excluding public holidays).

Please print additional copies of this page if you have more Users.

Company name _____

Company registration number _____

User _____

Name as in NRIC/Passport _____

NRIC/Passport No. _____

Forgot Password. Re-issue of Access ID and PIN¹

Security Token is locked. Resync Token
Security Token Serial Number _____

Replacement of Security Token²

Mode of Payment Debit A/C Number _____

Cheque Number: [Payable to "Maybank Singapore")] _____

Declaration By Applicant

I/We agree to be bound by the prevailing Terms and Conditions of Business Internet Banking services and the applicable accounts and services linked thereto. I/We hereby authorise Maybank to issue Access ID(s), Login PIN(s) and Security Token(s) and to replace or resynchronize my/our Security Token(s) to the Authorised User(s), where applicable. I/We authorise Maybank to debit all administrative and service charges relating to my/our application for replacement of security token(s) based on the mode of payment I/we have stated above.

Authorised User

Authorised User
Name :
NRIC Number :

Authorised Persons / Signatories

Authorised Person / BIB Signatories is required for Security Token replacement

Authorised Person / Signatory
Name :
NRIC Number :

For Bank's Use

Attended by:

Signature & Name: _____

Date :

Approved by:

Signature & Name: _____

Date :

Electronic Activation

¹ Please use Update of Customer Contacts form to update Mobile Number and Email address for User ID administration purposes.

² A replacement fee of S\$20 is applicable. *Please approach our Branches for replacement of faulty tokens.*