



To update you and your Supplementary Cardmember's (where applicable) contact details with us, please complete the form and fax it to 6483 4137. Alternatively, you can simply mail it back to us using the attached Business Reply Envelope. Please allow 3 business days for your records to be updated. Please use 'eServices Form' to update your mobile number for 2FA SMS & Authorisation Code (add new payee) purpose.

**Yes, I would like to update my personal details with Maybank in view of the card security requirements.**

**Principal Cardmember's Personal Details (Mandatory)**

Full Name as in NRIC/ Passport (Please underline surname): (Mr/Ms/Mdm/Mrs/Dr) \_\_\_\_\_

NRIC/ Passport No.: \_\_\_\_\_ Date of Birth (DD/MM/YYYY) \_\_\_\_\_

Mobile\* No. (Only for Singapore registered mobile number) + 65 \_\_\_\_\_

\* For receiving SMS Transaction Alerts and One-Time Authorisation Codes for online purchases using Credit Cards.

**Supplementary Cardmember's Personal Details ( where applicable)**

**Supplementary Cardmember 1**

Full Name as in NRIC/Passport (Please underline surname): (Mr/Ms/Mdm/Mrs/Dr) \_\_\_\_\_

NRIC/Passport No. \_\_\_\_\_ Mobile No\*\*. (Only for Singapore registered mobile number) + 65 \_\_\_\_\_

**Supplementary Cardmember 2**

Full Name as in NRIC/Passport (Please underline surname): (Mr/Ms/Mdm/Mrs/Dr) \_\_\_\_\_

NRIC/Passport No. \_\_\_\_\_ Mobile\*\* No. (Only for Singapore registered mobile number) + 65 \_\_\_\_\_

\*\* For receiving One-Time Authorisation Codes for online purchases using Credit Cards.

**SMS Transaction Alerts Service (Available for Principal Cardmembers Only)**

**Yes!** I want to receive SMS Alerts on my mobile phone for transactions on ALL my Maybank Cards exceeding the default amount of **S\$500** for all credit cards and **S\$100** for eVibes Cards as determined by the bank.

Note: Transaction alert service also allows you to set your own preferred threshold for receipt of alerts. To set your own threshold, please make your selection below (tick one only)

- S\$200     S\$250     S\$300  
 S\$1,000     S\$1,500     S\$2,000     Others (state amt in '00s): S\$ \_\_\_\_\_

**No!** I do not wish to receive any transaction alerts and wish to withdraw from these services.

**Declaration**

For SMS Transaction Alerts and Authorisation Code Alerts

By submitting this form, I/we hereby:

- declare that the information provided by me/us in this form is true, accurate and complete.
- authorise Maybank to notify the Principal Cardmember of each SMS Transaction Alert via the mobile number of the Principal Cardmember as provided in this form.
- authorise Maybank to notify me/us of each Authorisation Code via the mobile number as provided by me/us in this form.
- accept that each SMS Transaction Alert sent by Maybank may not be encrypted and may contain my/our personal details and information pertaining to my/our account(s).
- understand that the receipt of an SMS Transaction Alert and Authorisation Code is subject to the Cardmember's mobile phone operator being able to support this service and such service provider's terms and conditions and charges.
- agree to immediately notify Maybank of any change in the mobile number used to receive these services.
- acknowledge and accept that my application is subject to Maybank's approval at its absolute discretion.
- acknowledge that I/we have read, understood and agree to be bound by the Terms and Conditions Governing Short Message Service ("SMS") Transaction Alerts (as amended by Maybank from time to time) which is available on Maybank's website at [www.maybank2u.com.sg](http://www.maybank2u.com.sg)
- understand that in the event that the contact details stated herein differ from the contact details on record with Maybank, by signing this form, I/we authorise Maybank to update its records accordingly.
- acknowledge that the terms and conditions governing my/our Maybank Credit Card Account(s) apply.

Principal Cardmember's Signature & Date  
(as per Bank's records)

Supplementary Cardmember's Signature & Date  
(as per Bank's records)

Supplementary Cardmember's Signature & Date  
(as per Bank's records)

Please refer to [www.maybank2u.com.sg](http://www.maybank2u.com.sg) for details as well as full Terms and Conditions.

Alternatively, call **1800- MAYBANK** (1800- 629 2265) or **(65) 6533 5229** (Overseas) for more details, or email us at [cs@maybank.com.sg](mailto:cs@maybank.com.sg).

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MAYBANK  
CARDS AND UNSECURED CREDIT  
ROBINSON ROAD P.O. BOX 307  
SINGAPORE 900607



Fold along dotted lines

Fold along dotted lines

Apply adhesive here and on reverse side

Apply adhesive here and on reverse side