



REQUEST FOR REPLACEMENT OF TR'EATS POINTS REWARD REDEMPTION LETTER

REPORT ON NON-RECEIPT/LOSS OF REDEMPTION LETTER

I have made a successful redemption for the following item(s) in the tr'eats Points Rewards catalogue:-

No.	Item Code	Item Description	Quantity	Reason for Replacement*	
				Non-receipt	Misplaced
1					
2					
3					
4					
5					

*Tick "Non-receipt" if you have not received the voucher. Tick "Misplaced" if you have misplaced the voucher.

Please send me the replacement voucher(s) to the below mailing address: -

PERSONAL PARTICULARS		
NRIC/Passport No.:		
Name as appear in Credit Card: (Principal Account Holder)		
Card No:		
Mailing Address:		
Telephone (Home):	Telephone (Office):	Mobile /Pager:

Principal Cardmember's Signature

Date

Terms & Conditions:

- Request form must be signed by the Principal Cardmember.
- Issuance of replacement letter(s) is subject to approval by Maybank.
- Non-receipt or misplaced voucher(s) received or found subsequently must be return to Maybank **Cards & Payment Services (Treats Points and Rewards Infinite Department)**, Robinson Road P.O. Box 788, Singapore 901538..
- Maybank reserves the right to deduct the full tr'eats Points or charge the retail value of the tr'eats voucher(s) or item(s) redeemed, in event that reported non-receipt or misplaced voucher(s) is found to be utilised by the Cardmember.
- Please fax completed form to **6483 4137** or mail to **Cards & Payment Services (Treats Points and Rewards Infinite Department)**, Robinson Road P.O. Box 788, Singapore 901538.
- Kindly allow 14 working days for processing. For further queries, call **1800-MAYBANK** (1800 629-2265).

FOR OFFICIAL USE ONLY

Date received:		Remarks:	
Request Approved By:		Voucher Re-issued By:	
Name/Date:		Name/Date:	