

REQUEST FOR REPLACEMENT OF TREATS POINTS REWARDS REDEMPTION LETTER

To submit your request, simply fax the completed form to 6483 4137 or mail it to Maybank Cards Operations, Robinson Road, P.O. Box 307, Singapore 900607.

PERSONAL PARTICULARS (Replacement voucher(s) will be sent to the mailing address indicated below)					
Name: <i>(as indicated on your Maybank Card)</i>	(Mr/Ms/Mdm/Mrs/Dr)				
NRIC/Passport No.:					
Principal Card No:					
Mailing Address:					
Tel (Home):	Tel (Office):		Mobile:		

REPORT ON NON-RECEIPT/LOSS OF REDEMPTION LETTER					
I have made a successful redemption for the following item(s) in the TREATS Points Rewards Catalogue:-					
S/N	ITEM DESCRIPTION	CODE	QTY	Reason for Replacement	
				Non-Receipt	Misplaced
1					
2					
3					
4					
5					

Principal Cardmember's Signature
(Signature must correspond with the specimen signature of the Credit/Debit Card Account)

Date

Terms & Conditions:

- Request form must be signed by the Principal Cardmember and issuance of replacement letter/voucher(s) is subject to approval by Maybank.
- Please fax completed form to 6483 4137 or mail to Maybank Cards Operations, Robinson Road P.O. Box 307, Singapore 900607.
- Kindly allow 14 working days for processing. For further queries, please call 1800-MAYBANK (1800 629-2265).
- Non-receipt or misplaced voucher(s) received or found subsequently must be returned to Maybank Card Operations, Robinson Road P.O. Box 307, Singapore 900607.
- Maybank reserves the right to deduct the full TREATS Points or charge the retail value of the TREATS voucher(s) or item(s) redeemed, in the event that the reported non-receipt or misplaced voucher(s) is found to be utilised by the Cardmember.
- Terms and Conditions governing the TREATS Points Rewards Programme apply.