



**Revisions to terms and conditions of airport limousine transfer, JetQuay & travel insurance benefit for Maybank Visa Infinite Card.**

**(Effective: 6 August 2015)**

**Minimum Qualifying Spend Criteria For Airport Limousine Transfer & JetQuay**

- With effect from 6 August 2015, complimentary airport limousine transfers and JetQuay accesses are only available for Principal Cardmembers who have charged a minimum of S\$3,000 ("Minimum Qualifying Spend Criteria") in Eligible Transactions (defined below) to their Maybank Visa Infinite Card in the previous calendar month.
- With a minimum spend of S\$3,000 in a calendar month, Principal Cardmembers are eligible to book either 2 airport limousine transfers or 2 JetQuay accesses in the next calendar month ("Booking Month"). These bookings are to be made in advance, at least 3 days and up to 2 months before the actual date of airport limousine transfer or JetQuay access.
- Combination of 1 airport limousine transfer and 1 Jetquay access is not permitted.
- Principal Cardmembers who made bookings exceeding the entitlements of either 2 airport limousine transfers or 2 JetQuay access at the end of each Booking Month, will be charged at S\$60 per airport limousine transfer and S\$180 per JetQuay access to their Maybank Visa Infinite Card within the next 2 calendar months.
- The Minimum Qualifying Spend Criteria does not apply to Principal Cardmembers who have charged a minimum of S\$60,000 to their Maybank Visa Infinite Card in the previous card anniversary year.
- Eligible Transactions refer to local and overseas retail purchases, inclusive of recurring payments and interest-free Instalment Payment Plans where only the monthly amount charged to the card is eligible, excluding fund transfers, financial charges, late charges and fees.
- All Eligible Transactions must be posted into Maybank Visa Infinite Card account before the end of each calendar month. Maybank will not be responsible for any late submission of any transactions by any merchant for whatever reason.
- Maybank reserves the right to charge the full price of the airport limousine transfer or JetQuay should the card transactions used to redeem a limousine transfer or JetQuay be cancelled or reversed by any party for any reason.

**General Terms and Conditions for Airport Limousine Transfer**

- Maybank Visa Infinite Principal Cardmember can enjoy up to 6 complimentary airport limousine transfers in a calendar year.
- Principal Cardmember may book up to two limousine transfers in the Booking Month, and advanced bookings may be made up to 2 months before the date of limousine transfer. Entitlement of two limousine transfers in a Booking Month cannot be brought forward to the next calendar month.
- All limousine transfers have to be utilized by 31 December 2015.
- Travelling companions and the amount of luggage must be kept to the recommended capacity of the vehicle. Only one vehicle to be used per transfer.

- Principal Cardmembers will need to provide the arrival and departure flight details where applicable.
- The booking confirmation will be sent via SMS to the Principal Cardmember.
- Late cancellations (with less than 24-hour notice) and “no-shows” will be charged with the full price of S\$60
- Requests for stop(s) along the way to/from airport will not be accommodated.

#### General Terms and Conditions for JetQuay

- Principal Cardmembers will need to provide flight details for both arrival and departure during the booking of the service.
- Usage of Quayside service is limited and is subject to first come first serve basis.
- Up to a maximum of two bookings in a Booking Month per Principal Cardmember. Entitlements of 2 JetQuay bookings in a Booking Month cannot be brought forward to the next calendar month.
- Advanced bookings can be made 2 months of the date of access.
- Cardmember is required to present their Maybank Visa Infinite Card for verification upon arrival at JetQuay for the Quayside service.
- Quayside service (Arrival or Departure) per Principal Cardmember and up to two travelling companions on the same flight. Companion must be travelling on the same flight.
- Quayside service is unavailable during blackout dates: F1 Singapore (15 to 23 Sep).
- JetQuay management reserves the right to amend the blackout dates.
- Principal Cardholder is entitled to bring additional travellers at a rate of S\$180 per person. Rates are subjected to prevailing GST and midnight surcharges from 2200hrs to 0700hrs
- Travel must be completed by 31 December 2015.
- No charge for infant below two years old. No onward selling.
- Amendments/Cancellations must be communicated at least 6 hours in advanced.
- No shows or late cancellation will be charged to cardholder at S\$180 per person.
- Complimentary car parking in JetQuay will be extended to Maybank Visa Infinite Cardholders who are utilising both arrival and departure services.
- Complimentary car parking is available for a maximum of 3 days only and parking area is subject to availability. Additional parking charges apply at S\$20 per day.
- Passengers are subject to respective Airlines’ conditions of carriage for passengers and baggage.
- In addition, JetQuay baggage handling is limited to two standard sized check-in baggage per passenger. Additional baggage is charged at S\$15 per bag (subjected to GST and surcharges). Limited to 2 persons for receiving/sending off party. Additional pax chargeable at S\$20 each.
- Service is available for passengers travelling through Changi Airport Terminals 1, 2 and 3. Departure service is not available for passengers travelling on US based Airlines. Restrictions apply for certain airlines. Please contact the JetQuay team for more information.
- Arrival and departure services for all low cost carriers are unavailable.

- JetQuay reserves the right to reject any customers without prior reservation.