



Maybank

Terms and Conditions for JetQuay Service (w.e.f 18 April 2016)

1. Valid from 18 April 2016 till 31 December 2016 and available only to the Principal Maybank World MasterCard cardmembers and Principal Maybank Premier Wealth World MasterCard cardmembers (“Cardmembers”) who holds a Singapore-issued Maybank World MasterCard or Maybank Premier Wealth World MasterCard (“Card”). For the avoidance of doubt, this promotion is not available to supplementary cardmembers.
2. Charge a minimum of S\$1,000.00 (“Minimum Spend”) in a single transaction on air tickets or travel packages to the Card (“Travel Transaction”) to redeem one complimentary JetQuay Quayside single trip service (“JetQuay Service”).
3. Maybank Premier Wealth World MasterCard Cardmembers are entitled to two complimentary JetQuay Services per year with no Minimum Spend required. The Minimum Spend for a Travel Transaction is required if a Maybank Premier Wealth World MasterCard Cardmember wishes to redeem any additional complimentary JetQuay Service.
4. The complimentary JetQuay Service must be used within three (3) months from the date of the Travel Transaction and on a date that falls on or before 31 December 2016. Strictly no extension will be allowed if Cardmembers do not redeem the complimentary JetQuay Service during the stipulated period.
5. Complimentary JetQuay Service is subject to availability on a first-come-first-served basis and each Cardmember is limited to a maximum redemption of two complimentary JetQuay Services per month.
6. Cardmembers are required to present their Card for verification upon arrival for the redemption of the JetQuay Service.
7. For the avoidance of doubt, a travel package shall mean a tour arranged by a travel agent where transportation, food and lodging are all provided at an inclusive price.
8. Each eligible Travel Transaction charged to a Card shall entitle the Cardmember to only one complimentary JetQuay Service regardless of the number of tickets purchased, whether the tickets purchased are one-way or for return travel or whether the eligible Travel Transaction exceeds the minimum amount required under this promotion.
9. One accompanying travel companion of the eligible Cardmember can enjoy the complimentary JetQuay Service provided that both the eligible Cardmember and guest are travelling on the same flight. Only one guest is allowed at any one time.
10. The splitting of one Travel Transaction into smaller transactions in order to obtain more than one JetQuay Service for a Cardmember or additional guests is not allowed and will not be accepted by Maybank for the purpose of this promotion.
11. Where an eligible Cardmember uses an installment plan to make the Travel Transaction only the full amount of the Travel Transaction will be taken into consideration, subsequent monthly repayments under the plan will not be considered.
12. Five (5) working-days’ advance booking is required.
13. The complimentary JetQuay Service is not exchangeable for credit, cash or in kind by the eligible Cardmembers. Onward selling is also prohibited.
14. During the blackout dates as specified by JetQuay, the complimentary JetQuay Service is unavailable for redemption by Cardmembers.
15. Payment for an additional JetQuay Service must be made with a Maybank World MasterCard or Maybank Premier Wealth World MasterCard.
16. The use of the JetQuay Service is subject to all terms and conditions of JetQuay.



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17. Any changes or cancellations must be communicated at least 6 hours prior to flight departure/arrival time. Late cancellations (less than 6 hours before flight departure/arrival time) and no shows will be charged to Cardmember at S\$400 per JetQuay Service or such other cancellation rate to be determined by Maybank.
18. Maybank may vary, delete or add to any of these terms and conditions from time to time, or withdraw, suspend, terminate or discontinue the promotion at any time without any prior notice or liability to any person.
19. Maybank reserves the right to charge the Cardmember the fees charged by JetQuay should (i) there be no eligible Travel Transaction, (ii) the Travel Transaction be cancelled or reversed (in full or part) by any party for any reason and at any time, (iii) the Cardmember redeem multiple JetQuay Services using the same Travel Transaction, or (iv) Maybank determine that the Cardmember has breached one of the terms stated herein.
20. Maybank's decision on all matters relating to the promotion shall be final, conclusive and binding on all participating Cardmembers. Maybank has the right to exclude any person from participating in the promotion without providing any notice or reason or both.
21. Maybank is not the supplier of the goods and services and makes no representations or warranties whatsoever as to the quality or fitness for purposes for any services provided by JetQuay and assumes no liability or responsibility for the acts or defaults of JetQuay or for any non-delivery, non-performance or defects in the service(s). Maybank is not an agent of JetQuay. Any dispute over any service(s) shall be resolved directly with JetQuay.
22. Maybank, its related corporations, employees and/or independent contractors shall not be liable for any loss, injury, liabilities, expenses or damages whatsoever or howsoever incurred or sustained by the Cardmember and/or any other person by reason of, arising from or in connection with the use or consumption of any services, products or facilities at JetQuay or for any other reasons.
23. In the event of any inconsistency between these term and conditions and any brochure, marketing or promotional material relating to the promotion, these terms and conditions shall prevail.
24. All prevailing and relevant Maybank World MasterCard or Maybank Premier Wealth World MasterCard terms and conditions or agreement shall apply. For full details, please visit <http://www.maybank2u.com.sg/>.