



Maybank

Frequently Asked Questions

Q1: What is the revised product benefit of the Maybank eVibes Card, effective from 1 January 2015?

From 1 January 2015, Maybank eVibes Card will be a full-fledged cash rebates credit card and 1% cash rebate will be awarded for retail transactions charged to the card. TREATS Points will no longer be awarded.

Card transactions that will not earn rebates, include interest charges, late payment charges, finance charges, annual fees, reversals and other miscellaneous charges that a Cardmember charges to his/her Card.

Q2: When will cash rebates be awarded?

Cash rebates for transactions posted in a particular month will be awarded on the first day of the following month. The cash rebates earned will be used to offset card spend on the Principal Cardmember's Card.

Q3: Will I still be able to earn TREATS Points with my Maybank eVibes Card, from 1 January 2015?

No. TREATS Points will no longer be awarded for your card transactions.

You may wish to use your accumulated TREATS Points to redeem items such as TREATS Vouchers or gifts from our rewards programme, before your TREATS Points expire.

Q4: When will my existing TREATS Points expire?

Please refer to the TREATS Point expiry date on Online Banking (www.maybank2u.com.sg).

Terms and Conditions apply.