

FAQ for Maybank MasterCard contactless Cards

1. What is MasterCard contactless?

MasterCard contactless is a payment method that lets you make everyday purchases without having to hand your card over to the cashier and sign a charge slip. Simply tap your MasterCard contactless-enabled card in front of a secured reader and you are on your way!


2. Why pay with MasterCard contactless?

Its simple- Payments with MasterCard contactless are very easy. Just tap your card against the reader at checkout and you're good to go!

Its fast- MasterCard contactless lets you make everyday purchases much faster! Thanks to the new technology, the checkout is virtually instant.

Its safe- There's no need to give your MasterCard contactless to the cashier. You are in control throughout the checkout because the card never leaves your hand.

3. How does MasterCard contactless work?

Step 1: Look for the contactless symbol  at the point of sale.

Step 2: When you are ready to pay, hold your card over the reader at close range (less than 4 cm from where the contactless logo appears).

Step 3: Once the reader confirms that your transaction is approved, you are ready to go! You have the option of getting a printed receipt.

4. Is MasterCard contactless safe?

The technology is completely safe and has been used for many years all over the world. The signal from the card is transmitted over a very short distance and thus cannot be intercepted. It is also encrypted, and all data are securely protected.

5. Is there a limit to the amount I can charge under MasterCard contactless?

MasterCard contactless transactions are for purchases below S\$100, for transactions above S\$100, simply sign for your purchases.

6. How can I be sure I don't get billed twice?

The terminals are designed to turn off as soon as the payment is made; an audible tone and light indicator will let you know exactly when the transaction is completed. Therefore, even if you don't take your card away from the terminal, it cannot be charged again. Your receipt will confirm the amount paid for the purchase.