

Maybank-ABSS Financio Cloud Accounting Software Promotion FAQs
Q1: Who can enroll into this promotion?

A: The promotion is open to any companies who are:

New Maybank PremierBiz and FlexiBiz customers

- Open and maintain new PremierBiz or FlexiBiz Account
- Apply, activate and use Maybank Business Internet Banking
- Register for Financio Cloud Accounting Software upon account opening by completing the Consent Form
- Sign up the ABSS GIRO Form for subsequent subscription fees deduction (applicable for Financio Premium Plan)

Existing Maybank PremierBiz/FlexiBiz customers

- Register for Financio Cloud Accounting Software by completing Consent Form,
- ABSS GIRO Form for subsequent subscription fees deduction (only if they apply for Premium Version)
- Apply, activate and use Maybank Business Internet Banking

Q2: What are the benefits of the Maybank-Financio Bundle Promotion?

A: For this exclusive tie-up with ABSS, we are opening to below customers:

Financio Free Forever Plan	Financio Premium Plan										
Both FlexiBiz and PremierBiz customers (new and existing) can take up the Free Forever Plan, and enjoy the service for free with basic functionalities.	<p data-bbox="587 920 1048 1016">For FlexiBiz customers (New and Existing) and For PremierBiz customers (Existing):</p> <table border="1" data-bbox="587 1048 1048 1406"> <tr> <td data-bbox="595 1055 1040 1115">Maybank Financio Premium Subscription</td> </tr> <tr> <td data-bbox="595 1122 1040 1182">Free trial for first 90 Days</td> </tr> <tr> <td data-bbox="595 1189 1040 1249">Next 60 days at discounted fee of S\$8.00</td> </tr> <tr> <td data-bbox="595 1256 1040 1317">Next 8 months at a discounted fee of S\$8.00/month</td> </tr> <tr> <td data-bbox="595 1323 1040 1406">Thereafter at a discounted fee of S\$6.00/month for 2nd year onwards</td> </tr> </table> <p data-bbox="587 1442 1048 1503">For New PremierBiz customers (New):</p> <table border="1" data-bbox="587 1509 1048 1848"> <tr> <td data-bbox="595 1516 1040 1576">Maybank Financio Premium Subscription</td> </tr> <tr> <td data-bbox="595 1583 1040 1644">Free trial for first 90 Days</td> </tr> <tr> <td data-bbox="595 1650 1040 1711">Next 60 days at discounted fee of S\$8.00 (with 100% rebate)</td> </tr> <tr> <td data-bbox="595 1718 1040 1778">Next 8 months at a discounted fee of S\$8.00/month (with 100% rebate)</td> </tr> <tr> <td data-bbox="595 1785 1040 1848">Thereafter at a discounted fee of S\$6.00/month for 2nd year onwards</td> </tr> </table>	Maybank Financio Premium Subscription	Free trial for first 90 Days	Next 60 days at discounted fee of S\$8.00	Next 8 months at a discounted fee of S\$8.00/month	Thereafter at a discounted fee of S\$6.00/month for 2nd year onwards	Maybank Financio Premium Subscription	Free trial for first 90 Days	Next 60 days at discounted fee of S\$8.00 (with 100% rebate)	Next 8 months at a discounted fee of S\$8.00/month (with 100% rebate)	Thereafter at a discounted fee of S\$6.00/month for 2nd year onwards
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Q3: My Company is not banking with Maybank; however I am interested in this Promotion, how do I go about it?

A: For New-to-Bank Customer:

- Simply open either a Maybank PremierBiz or FlexiBiz Account together with the Maybank Business Internet Banking.

- For supporting documents and company resolutions, you can visit: <http://info.maybank2u.com.sg/business/deposits-banking/faq/faq-sme-checklist.aspx>.
- Complete the Consent Form and ABSS GIRO Form, then visit the nearest Maybank Branch.

Q4: My Company currently banks with Maybank. What do I need to do to qualify for this promotion?

A: As an Existing Customer, all you need is the following to qualify:

- Register for Financio Cloud Accounting Software by completing Consent Form,
- Apply, activate and use Maybank Business Internet Banking
- ABSS GIRO Form for subsequent subscription fees deduction (only if they apply for Premium Version)

Q5: How do I enjoy the discount on the Financio Premium Plan?

A: **New Maybank PremierBiz and FlexiBiz customers**

- Open and maintain new PremierBiz or FlexiBiz Account
- Apply, activate and use Maybank Business Internet Banking
- Register for Financio Cloud Accounting Software upon account opening by completing the Consent Form
- Sign up the ABSS GIRO Form for subsequent subscription fees deduction (applicable for Financio Premium Plan)

Existing Maybank PremierBiz/FlexiBiz customers

- Apply, activate and use Maybank Business Internet Banking
- Register for Financio Cloud Accounting Software by completing Consent Form
- Sign up the ABSS GIRO Form for subsequent subscription fees deduction (applicable for Financio Premium Plan)

Q6: How do I enjoy the Financio Free Plan?

A: **New PremierBiz and FlexiBiz Bank Customer:**

- Open and maintain new PremierBiz or FlexiBiz Account
- Apply, activate and use Maybank Business Internet Banking
- Register for Financio Cloud Accounting Software upon account opening by completing the Consent Form

Existing PremierBiz and FlexiBiz Bank Customer:

- Apply, activate and use Maybank Business Internet Banking
- Register for Financio Cloud Accounting Software upon account opening by completing the Consent Form

Q7: Can I use the Maybank Business Internet Banking without using Financio software or vice versa?

A: Yes. The Maybank Business Internet Banking service can be use with or without Financio software and vice versa that Financio software can be used without Maybank Business Internet Banking.

Q8: Is the promotion applicable to existing Maybank and Financio customers?

A: Yes, if you meet the criteria of the promotion as stipulated in the terms and conditions.

Q9: How do I go about terminating my ABSS GIRO?

A: Download the GIRO termination form, fill up, sign by authorised signatories and mail it to PSC-Kovan or visit any Maybank branch.

Q10: Who should I contact for more info?

A: You can contact our Business Banking Hotline (1800 777 0022) or your Relationship/Account Manager. For more information on Financio software, contact Financio at (65) 6505 6582 or support@financio.co.